



The GM Collision Repair Network (CRN) is a comprehensive certification program that takes into account the critical aspects of a collision repair. GM's rapid pace of evolving technology requires continuous improvement within the participating network to promote safe and proper repair of all GM vehicles. Participating facilities have distinguished their business by meeting the network's high industry standards for tools, equipment, training, and customer experience.

General Business		
<input type="checkbox"/>	1	Be in business for a minimum of (5) years, or possess verifiable credit rating and service History. <ul style="list-style-type: none"> <li>Shops that have been in business for <i>less than</i> 5 years verify that you have and will maintain good credit standing with your suppliers. You may provide 2 vendor references and a bank reference, or a D&amp;B report or other acceptable proof of timely handling of your business payable obligation</li> </ul>
<input type="checkbox"/>	2	Provide proof of General Garage Liability Insurance with a minimum of \$1M policy limits including Garage Keepers coverage
<input type="checkbox"/>	3	Provide customers with a Limited Lifetime Warranty

Customer Service		
<input type="checkbox"/>	1	Measure customer satisfaction through a third-party service provider
<input type="checkbox"/>	2	Utilize a preferred rental car provider or provide complimentary customer transportation
<input type="checkbox"/>	3	Detail vehicle both inside and out before delivery to customer
<input type="checkbox"/>	4	Maintain well-lit, clean customer parking
<input type="checkbox"/>	5	Maintain professional/clean reception, waiting, and restroom areas

Technical Training & Equipment		
Please refer to the Required Tools and Equipment document for detailed information on program requirements.		
<input type="checkbox"/>	1	Maintain I-CAR Gold Class which includes a representative that meets requirements in the following areas: <b>Estimator, Non-Structural, Steel Structural, Refinishing</b> . Gold Class recognition is achieved at ProLevel 2®. Therefore 100% of structural technicians, and 50% of the estimators, refinish, and nonstructural technicians in the collision repair shop must complete ProLevel 2. For additional information, please visit: <a href="https://www.i-cartraintogain.com/gold-class">https://www.i-cartraintogain.com/gold-class</a> <b>PLEASE NOTE:</b> Steel Sectioning Course required for structural roles Steel GMA Welding Course required for non-structural roles
<input type="checkbox"/>	2	Technician training shall be in accordance with I-CAR scaling requirements (50% Non-Structural & 100% Structural)
<input type="checkbox"/>	3	Subscribe to an Estimating System which includes access to GM Service Information (i.e., repair procedures) with the ability to provide documented proof of compliance
<input type="checkbox"/>	4	Access to OEM Repair Procedures (i.e., GM Service Information, Mitchell Integrated Repair Procedures (IRP) for Cloud or TechAdvisor, ALLDATA Collision Advantage, CCC Repair Methods) with the ability to provide documented proof of compliance
<input type="checkbox"/>	5	Enroll in CollisionLink® Shop (free enrollment) install and enable Estimate Uploader tool and provide documented proof of compliance.

<input type="checkbox"/>	6	Bench/Rack Capable of supporting 7000 lbs. with 4 holding points minimum for both unitized bodies and full frame vehicles.														
<input type="checkbox"/>	7	Utilize an electronic three-dimensional vehicle measuring system and provide pre-& post repair documentation														
<input type="checkbox"/>	8	Utilize an R134a and R1234YF refrigerant recovery/recycling system (current SAE J standard compliant) or show proof of a qualified sublet provider by invoice														
<input type="checkbox"/>	9	Ability to perform and verify four-wheel alignment either in-house or show proof of a qualified sublet provider by invoice														
<input type="checkbox"/>	10	Have the capability to perform mechanical operations including R&I/R&R steering, suspension, braking, HVAC, electrical, engine, and drive train assemblies or show proof of a qualified sublet provider by invoice														
<input type="checkbox"/>	11	The ability to perform pre/post repair vehicle diagnostic/scan/calibrations an ability to provide documentations of such scans*														
<input type="checkbox"/>	12	Utilize a General Motors approved refinishing system as outlined below Globally Approved Refinish Materials (For full details, please reference <b>GMW 15406</b> which can be found in the <a href="http://www.genuinegmparts.com">www.genuinegmparts.com</a> website) and provide proof of current product training.  <table style="width: 100%; border: none;"> <tr> <td style="width: 50%; border: none;">AkzoNobel Coatings, Inc.</td> <td style="width: 50%; border: none;">Nexa Autocolor</td> </tr> <tr> <td style="border: none;">Axalta Coating Systems</td> <td style="border: none;">Octoral</td> </tr> <tr> <td style="border: none;">BASF</td> <td style="border: none;">PPG</td> </tr> <tr> <td style="border: none;">Cromax</td> <td style="border: none;">Sherwin-Williams</td> </tr> <tr> <td style="border: none;">DeBeer</td> <td style="border: none;">Spies Hecker</td> </tr> <tr> <td style="border: none;">Martin-Senour</td> <td style="border: none;">Standex</td> </tr> <tr> <td style="border: none;"></td> <td style="border: none;">Valspar</td> </tr> </table>	AkzoNobel Coatings, Inc.	Nexa Autocolor	Axalta Coating Systems	Octoral	BASF	PPG	Cromax	Sherwin-Williams	DeBeer	Spies Hecker	Martin-Senour	Standex		Valspar
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DeBeer	Spies Hecker															
Martin-Senour	Standex															
	Valspar															
<input type="checkbox"/>	13	Utilize an endorsed spray booth and drying equipment as specified by the approved refinishing system being use														
<input type="checkbox"/>	14	Compliance with local regulations for storage, mixing and application of approved General Motors Refinishing system														
<input type="checkbox"/>	15	Have a two or four post lift with a lifting capacity for at least 7,000 lbs.														
<input type="checkbox"/>	16	Provide documented proof of test welds/destructive tests of welds prior to engaging repairs on vehicle as prescribed in I-CAR training														
<input type="checkbox"/>	17	Utilize a Mil thickness gauge for plastic substrates as outlined in General Motors Tool & Equipment List														
<input type="checkbox"/>	18	Rivet gun for setting Blind Structural Rivets (BSR) as outlined in General Motors Tool & Equipment List														
<input type="checkbox"/>	19	Utilize a squeeze type Resistance Spot Welder as outlined in General Motors Tool & Equipment List														
<input type="checkbox"/>	20	Utilize a (208V-240V) MIG/MAG welder with 180 Amp output capability for Steel GMAW as outlined in General Motors Tool & Equipment List														
<input type="checkbox"/>	21	Utilize a dent removal/pulling system with stud welders/pins and pulling attachments														
<input type="checkbox"/>	22	Utilize a (208V-240V) MIG welder with 180 Amp output capability for silicon-bronze MIG brazing as outlined in General Motors Tool & Equipment List. Pulse recommended														

<b>Aluminum Cosmetic Repair</b>		
<input type="checkbox"/>	1	Provide a separate designated aluminum work area as outlined in General Motors Tool & Equipment list.
<input type="checkbox"/>	2	Have a designated set of hand/specialized tools for aluminum to prevent cross-contamination
<input type="checkbox"/>	3	Utilize a (208-240v) Pulse MIG welder with 200 Amp output capability for aluminum MIG GMAW as outlined in General Motors Tool & Equipment List

<input type="checkbox"/>	4	Utilize an immersion type, wet mix dust extraction system or pneumatic system dedicated to aluminum as outlined in the General Motors Tool & Equipment list
<input type="checkbox"/>	5	Utilize a dent extraction system specifically designed for aluminum as outlined in General Motors Tool & Equipment list

<b>Corvette C8 Structural Repairs (Optional)</b>		
<input type="checkbox"/>		To perform structural repairs on the Corvette C8 the facility is required to have an approved fixture bench/frame rack and access to C8 specific fixtures as outlined in the General Motors Tool & Equipment List.

<b>I-CAR Optional Training</b>		
<input type="checkbox"/>	1	Collision Repair of the Corvette C8
<input type="checkbox"/>	2	Collision Repair of the Full-Frame Sports Utility Vehicles (SUV)

<b>Core Requirement Resources</b>	
I-CAR	<a href="http://www.i-car.com/s/">www.i-car.com/s/</a>
General Motors Tool & Equipment List	<a href="http://www.genuinegmparts.com/for-professionals/general-motors-collision-repair-network">www.genuinegmparts.com/for-professionals/general-motors-collision-repair-network</a>
Common Estimating Systems	Mitchell Cloud™ Estimating: <a href="https://www.mitchell.com/cloud-estimating">https://www.mitchell.com/cloud-estimating</a> CCC® ONE Estimating: <a href="https://ccc-one/estimating/">https://ccc-one/estimating/</a> Audatex Estimating: <a href="https://try.audatex.us/collision-estimating/">https://try.audatex.us/collision-estimating/</a>
CollisionLink® Estimate Uploader Tool	<a href="https://collisionlinkshop.com/AgentInstallers/3.193.2.0/setup.exe">https://collisionlinkshop.com/AgentInstallers/3.193.2.0/setup.exe</a>
VeriFacts Support	Toll-free number: 888-619-2735 Email: GM-Network@verifactsauto.com

\*For a complete list of requirements and specifications refer to General Motors Tool & Equipment List